

**21 NCAC 30 .0625 SCHOOL COMPLAINT POLICY**

An approved school shall administer an internal complaint policy for students and staff, and shall maintain a complaint file that provides the following information:

- (1) Person(s) filing complaint and date filed;
- (2) Nature of complaint and person(s) involved;
- (3) Response(s) to complaint by school; and
- (4) Resolution of complaint.

*History Note: Authority G.S. 90-626(9); 90-631;  
Eff. October 1, 2007;  
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. November 12, 2014.*